

# Service Agreement

Come Sit Stay and Play Pet Care  
Contact: Charlotte Myers  
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This agreement is effective from today's date \_\_\_\_\_ and is between Come Sit Stay and Play Pet Care (CSSP) and \_\_\_\_\_ (hereinafter referred to as "client") who resides at \_\_\_\_\_

This agreement constitutes permission to enter above address to pick up and drop off pets for walking, over night in home boarding, house sitting and/or Pet Visits. Any changes to this agreement must be done so in writing or they will be null and void. Come Sit Stay and Play Pet Care has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

**Services/Rates:** (please see website for complete list of fees)

Dog Walking at \$\_\_\_\_\_ per walk

Potty Break at \$\_\_\_\_\_ per break

Vacation Care at \$\_\_\_\_\_ per overnight

Doggie Day Care at \$\_\_\_\_\_ per day

**Payment for Services:** Cash Check (check #\_\_\_\_\_) Cash (ongoing per invoice schedule)

\*In the event of a returned check, the customer must pay the entire invoice *and a \$30 fee promptly via cash only.*

**Key Release:** Returned on final visit  Kept by walker for future use  Mailed

Any medical/health concerns:  
\_\_\_\_\_  
\_\_\_\_\_

Client and Dog Information Sheet filled out: Yes  No

Verification from Vet for current vaccinations: Yes  No

Veterinarian Release Form read and signed: Yes  No

Additional Information/comments:

## **Policies and Procedures**

The client hereto agrees as follows:

- 1) Come Sit Stay and Play Pet Care and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Come Sit Stay and Play Pet Care or its employees, unless arising from negligence on the part of Come Sit Stay and Play Pet Care and Dog Walking Services.
- 2) Come Sit Stay and Play Pet Care or its employees shall not be held responsible for the loss, injury, death, or actions of any pet that the client has let outside or has instructed the walker to allow outside while walker is not there. This includes pets with doggie doors and outdoor pets.
- 3) The client understands that all pets (where appropriate) must have a veterinarian and must be up to date on required vaccination. (Client will provide documentation of all vaccinations to CSSP)
- 4) The client understands that all pets (where appropriate) must have current licensure as required by King County.
- 5) Come Sit Stay and Play Pet Care does not diagnose, prognosis, or make therapy decisions, nor does it offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.
- 6) Come Sit Stay and Play Pet Care does not accept aggressive pets. Pet is cared for based on client's representation. Client will be responsible for all damage/injury caused by aggressive pets.
- 7) Come Sit Stay and Play Pet Care Services will not walk unruly or untrained dogs or dogs that choke themselves on their leash.
- 8) Come Sit Stay and Play Pet Care will not accept time specific calls as we can not guarantee specific times accurately. A three hour window is acceptable.
- 9) Come Sit Stay and Play Pet Care will not be responsible for any keys the client has asked to be mailed. If entry to home can not be made because of faulty keys, client authorizes the use of a locksmith and will be responsible for all charges.
- 10) Business and visiting hours fall between the hours of 9 a.m. and 5 p.m. and services are usually completed during this time unless we are behind schedule.
- 11) Come Sit Stay and Play Pet Care reserve the right to deny service or terminate service because of safety concerns, financial concerns or inappropriate or uncomfortable situations.
- 12) Come Sit Stay and Play Pet Care reserve the right to take pet(s) to vet if necessary. Client is responsible for all applicable charges.
- 13) Come Sit Stay and Play Pet Care requires you to have a responsible party to take care of your pet(s) in the event of unforeseen circumstances such as illness or death to either dog walker or self and in the event of inclement weather or a natural disaster. It is best your emergency contact is a neighbor so they can reach your home. Come Sit Stay and Play Pet Care is not responsible for pet(s) in these circumstances.
- 14) **Payment is expected before upon receipt of invoice. In the event of additional unforeseen visits or other costs (vet fees), payment is expected within 5 days of the completion of services or a late charge of \$20 will be applied.**
- 15) **Cancellations must be received 48 hours prior to scheduled service or a cancellation fee equal to 75% of contracted service will apply.**

By signing below the client fully understands and agrees to the contents of this agreement:

**Client Signature**\_\_\_\_\_ **Date**\_\_\_\_\_

**Client Signature**\_\_\_\_\_ **Date**\_\_\_\_\_